



## SUMMARY

With over 14 years experience in software, internet, telephony and networking disciplines, I have held several positions ranging from "hands-on" product manager (associate product manager) to "do-it-all" tech person, technical sales, programmer, web developer, tech support manager, systems engineer, SAN engineer, product evangelist, tech account manager, customer tech briefings to large crowds ...

I have worked for all types of companies ranging from a "2 men" startup to a full blown "corporate" environment.

I have recently relocated to the SF bay area and I am seeking a position as an internet developer / systems engineer / associate product manager ...

I strongly believe that my skills set and work ethic are a perfect match for a "startup" type of environment but having worked in companies using the "agile" methodology, I am certain to fit in any smart bigger corporation.

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## AREAS of EXPERTISE

- Technical Marketing
  - Technical Sales Support
  - Headquarters Customer Briefings
  - Software Engineering & Programming
  - Customer Support
  - Quality Assurance Testing
  - Technical Writing
  - Engineering Management
  - Storage Networking
  - Microsoft Windows Internals
  - IT Administration
  - Web and GUI Design
  - Database Design & Interfaces
  - Process Automation
  - Process Control
  - Telecommunications
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## HIGHER EDUCATION

### Master of Science, Computer Science and Electrical Engineering [1996]

*Ecole pour les Etudes et la Recherche en Informatique et Electronique Nimes, France*

### Bachelor of Science, Computer Engineering [1993]

*Diplome Universitaire de Technologie Montpellier, France*

### Bachelor of Science, Process Control and Automation [1992]

*Brevet de Technicien Supérieur CIRA Ales, France*

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## TRAININGS / SEMINARS

Getting Things Done (Seminar by David Allen [www.davidco.com](http://www.davidco.com))

Managing a Microsoft Windows Server 2003 Environment (Course 2274)

Updating your Database Administration Skills to Microsoft SQL Server 2005 (Course 2733)

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## LANGUAGES

French: Native tongue  
English: Bilingual  
German: Conversational

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## EXPERIENCE

### **I2X** [December 2006 to present]

*Freelance Programmer and DBA consultant.*

- Currently working on a non disclosable project involving ASP.NET, SQL2005, video streaming (on monthly retainer).
- DBA services and programming.
- Consult on various subject spanning SANs, Database best practices, ASP, ASP.NET, Disaster Recovery Technologies and Methods, programming and shell scripting issues.
- Customer interaction and account management.

### **DataCore Software**, Fort Lauderdale, Florida [September 2004 to present ]

*Consulting / Programming / QA testing, Storage Networking Software*

- Design and Implementation of online activation and license activation mechanism for the SANmelody™ Storage Server software. Web interface designed using ASP wrapped around a shopping cart solution from ShopSite™. BackOffice database is SQL2000 Server.
- Provide technical expertise for Microsoft Cluster related QA testing.
- Intensely involved in product testing.

- Setup and configure Microsoft Cluster with MPIO driver and DataCore as Storage backend.
- Setup and configure Microsoft Cluster using DataCore Virtual LUNs served over iSCSI (Microsoft iSCSI initiator).
- Provide technical expertise for Microsoft HCT test suite product compliance.

### **Alexssi-Creations** [October 2006 to present]

*Consulting / Programming / Web Design*

- Web Design services
- DBA and SQL programming
- Freelance Programming
- System Engineering and Automation

### **Ultimate Software**, Weston, Florida [September 2004 to October 2006]

*Senior System Engineer / Automation Engineer / Software Engineer, HR and Payroll Software*

- Automation Tech Team Engineer, reporting to the Automation Dept. Manager. Responsible for managing 100+ servers, providing technical expertise to the Automation and QA departments and for all automation programming and for the design and implementation of the department's internal website.
- Maintain 100+ server farm including Web servers, SQL servers, AD, Backup server, Virtual servers.
- Responsible for managing a 2TB+ SAN both Fabric and iSCSI using NetApp™ Storage Appliance.
- SQL2000 DB administrator for QA, Automation Performance and Functional testing.
- Developed automated solution to validate MS-Patches against Ultimate Software line of products. (Solution designed in C# using WSUS API and AD scripting).
- Design, Implementation and Support of the Automation Internal Website used to track the status of test environments, collect performance test results and provide upper management with the necessary reports to assess the quality of Ultimate Software products. Web Interface designed in C# with SQL database and SQL Reporting Services.
- Design, Implementation and Support of IT related scripting including AD, WMI and others.
- Setup and configure SQL2000 on Microsoft™ cluster server.
- Install new releases of UltiPro™ (HR & Payroll) and provide first level application debugging.
- Participate to documentation technical review and update.
- Provide IT support for the entire Automation department.

### **DataCore Software**, Fort Lauderdale, Florida [August 2000 to September 2004]

*Senior Technical Product Manager, Storage Networking Software*

- Technical Product Manager reporting to VP of Product Development, responsible for product rollout from engineering to cross-functional groups. Work closely with CTO and VP of Software Engineering to map requirements into product deliverables, timetables and customer-demonstrable capabilities.
- Drive technology transfer from engineering into Technical Writing, Sales, Marketing, Customer Service and Training.
- Assist sales as primary engineering representative for day-long customer briefings including lab tours and product demos. - Also deliver remote interactive customer demos using Webex.
- Identify and prioritize product enhancement requests working with Customer Support and Marketing.
- Coordinate product requirements and long range product roadmap within Engineering .
- Assist in drafting and reviewing technical manuals.
- Manage 2 system engineers responsible for validating 3rd party software integration.
- Implemented a Product Request/Enhancement database matching feature request to software module .
- Together with Product Marketing, successfully launched SANSymphony™ and SANmelody™.
- Intensely involved in product testing, both hands on and by providing guidance for functional test plans to anticipate large scale product deployment of Global 2000 enterprise customers.
- Responsible for all product certification and driver signing tests using Microsoft Hardware Compatibility test suite (including MS Clusters, MPIO and Disk Raid test).

### **Immix Telecom**, Coral Springs, Florida and Zoetermeer, Netherlands [August 1997 to August 2000]

*Product Manager, Telecom Equipment (99 to 8/00)*

- Management team member, responsible for product positioning within and outside the company.
- Championed the use of a software approach to managing auto-dialer equipment.
- Product/Project manager for PC-RMS system software used to remotely manage and upgrade firmware for auto-dialers through the Public Switched Telephone Network.
- Provided training and positioning to the professional service dept. and to VARs.
- International travels to customer sites for trade shows, professional services, sales, and support.

*Customer Support Manager, Telecom Equipment (98 to 99)*

- Directly supervised a team of 6 customer support representatives.
- Specified and promoted the use of a CS database to improve customer support response time.
- Actively participated in meetings with engineering to provide feedback on customer issues and seek solutions.

*Software Engineer, Telecom Equipment (8/97 to 99)*

- Started development of the PC-RMS software and then led the project. (Visual Basic)
- Started development of the IVR software (interactive voice response) and led the project. (C++)
- Responsible for hiring and directly manage 3 software engineers.
- Designed a suite of software management tools for auto-dialers including an auto-dialer programming wizard and compiler, remote monitoring and log analysis tools. (Visual Basic)

### **B.s.p.p**, Paris, France [July 1996 to July 1997]

*Software Engineer, Paris Firemen Squad IT dept. (military obligation)*

- Network system administrator. (Unix SCO)
- Developed prosper software used to manage a fireman furniture database. (Delphi)

**Cogema**, Bagnols, France [January 1996 to July 1996]  
*Software Engineer, Nuclear Plant Software dept.*  
- Developed a database and its front-end GUI. (Oracle and Borland C++)

**Imatec**, Bagnols, France [March 1995 to August 1995]  
*Software Engineer, Engineering Consulting Firm*  
- Developed a "3D to 2D" shape converter program. (Autocad Auto-Lisp and C++)

**Pechiney Electro-Metallurgy**, Bagnols, France [June 1994 to August 1994]  
*Summer internship, Iron and Steel industry*  
- Tech writer for the IT dept.  
- Maintained human resource database.

**Owens Corning Fiberglas**, Bagnols, France [June 1993 to August 1993]  
*Summer Internship, Electronic Engineer, IT/Maintenance dept.*  
- Design and Layout of electronic measurement device.

**Owens Corning Fiberglas**, Bagnols, France [June 1992 to August 1992]  
*Summer job/programmer, IT/Maintenance dept.*  
- Designed and implemented an automation program to manage a fiberglass roll packaging robot.

**Ciba-Geigy**, Aigue-Vive, France April 1991 to August 1991  
*Process Control Engineer, Process Maintenance dept.*  
- Designed and implemented a temperature regulation program/controller.

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## SPECIAL INTERESTS

Love to hike, [travel](#), spend time with my family and discover new places.

Currently refreshing my Unix skills using [Ubuntu](#). Already experienced with mySQL in a windows environment, I have installed it on Ubuntu Linux and wrote several little C applications to manage a simple contact database. Experienced with IIS, I am learning the same skill set with Apache.

**Alexssi Creations Inc**, Pompano Beach, Florida  
Vice President and Web Designer, Art and Web design Services  
Managed the company's financial operations/sales and maintaining company's website.  
Provided Web design programming ranging from HTML design to Database driven web sites using PHP and ASP for the server-side scripting and Access, mySQL and SQL2000 as databases.  
Provided Webmaster services and SEO advices for small companies without IT department.